

## Terms and Conditions

The tour featured in this brochure is offered by International Routes Ltd. located in Alpnach Switzerland (hereafter referred to as "IR") in association with Routes Travel and Tours Ltd located in Jerusalem Israel (hereafter referred to as "RT"). The following terms and conditions are applicable to anyone registering for this tour:

**INCLUDED:** Roundtrip bus transportation between Grand Rapids and Chicago; Roundtrip Airfare between Chicago and Tel Aviv; Israel Tour as per program featured in this brochure and detailed at [www.ricisraelalive.com](http://www.ricisraelalive.com), including accommodation, transportation via deluxe motor coach, meals (Breakfast, Lunch, and Dinner daily), taxes and tips at hotels and restaurants, services of professional English speaking guide, entrance fees, featured speakers, special visits, administrative fees; Fuel surcharge plus US and foreign airport taxes/fees as known on May 1, 2016 (subject to change at any time until full payment is received and ticket is issued)

**NOT INCLUDED IN PRICE:** Optional Travel Insurance Plan (see box below); Love offering to Guide and Driver (the following suggestions are guidelines for tipping and are provided for your reference: \$14 per person per day); Passport fees and visa fees if applicable for any non-American citizens, expenses of a personal nature (e.g. Laundry; Telephone calls; expenses charged to room; beverages at meals; excess baggage if applicable); any increase in airport taxes and/or fees introduced after the printing of this brochure.

**PAYMENT:** A non-refundable deposit of \$500 per person is required upon registration. Additionally, in the event the optional insurance protection is chosen, payment of premium must be made at time of registration. An additional deposit of \$1800 is due no later than October 15, 2016 (i.e. By this date a total of \$2300 plus the insurance premium if applicable should have been paid). Final payment for the trip is due no later than December 15, 2016 (including payment for Single Supplements if applicable). Failure to pay on time could result in cancellation of services related to the individual(s) whose payment was not received including cancellation of air reservations and hotels. Reinstatement of reservations, when possible, could result in costs higher than those originally proposed. Please note that significantly higher fees may apply for anyone registering after October 15, 2016.

**ACCOMMODATIONS:** Any hotels advertised will have been confirmed at time of publicity. IR and RT have the right to substitute hotels of a similar standard in the event of overbooking or any situations in which the operator considers such a change to be reasonable, necessary or in the best interest of the travelers. Price is per person and is based on double occupancy. In the event you have not listed an individual with whom you wish to share a room but wish to be assigned a roommate, the operator will try to match roommates, but cannot guarantee a roommate will be available. Roommates may be assigned as late as 35 days prior to departure and, if one is not available or in the event you request a single room, the advertised Single Supplement will be charged. Please note that single rooms may be smaller than doubles.

**AIRLINE ROUTES AND TICKETS:** In order to keep prices low, IR does not guarantee the most direct routing to your final destination. Once "issued", airline tickets cannot be changed or refunded thereafter. Air transportation to/from your destination will be economy class aboard IATA and ARC carriers utilizing APEX or SUPER APEX nonrefundable, non-amenable tickets for groups of 10 or more flying together for the entire itinerary.

**FLIGHT TIMES:** All flight times are subject to change by the airlines without advance notice. IR and RT are not responsible for such changes or delays and does not reimburse expenses resulting from such delays. If making own flight arrangements to departure city, we recommend you purchase a ticket which can be changed without large penalties.

**ITINERARY LENGTH:** Your flight times are subject to change without advanced notice. IR and RT are not responsible for changes and/or delays in airline schedules and does not reimburse passengers for delay related expenses included but not limited to accommodation, meals, transportation, communication etc. Because airlines often change flight times and dates at the last minute, IR and RT strongly recommend the purchase of domestic tickets which can be changed without heavy fees and penalties. If airline(s) change flight schedules, RT reserves the right to lengthen or shorten the itinerary accordingly, and whenever possible, you will be notified in writing. If changes necessitate extra overnights, you will be charged (per night) not more than \$110 per person in double occupancy room or \$185 for a single room.

**CANCELLATION FEES:** Cancellation Fees are covered by the optional Travel Protection Program provided premium has been paid and reason for cancellation is insurable. Those who do not take travel protection should be aware of the following cancellation penalties: From day of registration to 105 days prior to departure, you will be charged the \$500 non-refundable registration fee plus any applicable airline fees. Additionally, thereafter, cancellation penalties will be charged according to the following schedule and terms. All time periods refer to the number of days prior to departure from the US that written notice was received advising of your cancellation.: 104-60 days: \$600 plus applicable airline penalties; 59-45 days: \$750 plus applicable airline penalties; 44-31 days=\$1000 plus applicable airline penalties; less than 31 days: 100% of total cost. Please note that in addition to above fees, a single room supplement will also be charged in the event your cancellation forces your roommate into a single room.

**RELEASE INFORMATION:** Payment of deposit indicates permission for which IR and/or RT or its agents and affiliates to record the registrant's participation and appearance on video tape, audio film, photograph, or any other medium and to use the registrant's name, likeness, voice, comments, and/or biographical material without restrictions or limitation for any advertising, marketing, publicity, educational or promotional purpose which IR and/or RT or its agents deem appropriate, unless the registrant or guardian otherwise notifies IR and/or RT in writing prior to departure.

**STATEMENT OF RESPONSIBILITY:** IR and RT and its agents, affiliates and representatives abroad act only as agents for the tour members in making travel-related arrangements for hotels, meals, transportation, touring, speakers, seminars, activities and other services in connection with the touring program. We will exercise reasonable care in making these arrangements. However, neither IR nor RT nor its agents, affiliates and representatives assume any liability or responsibility whatsoever for injury, damage, loss, accident, delay, illness, inconveniences, costs incurred or irregularity occasioned by circumstances beyond the control of tour operator, or by any person or reason whatsoever, including but not limited to events such as strikes, revolts, wars, natural disasters, closures of airports or hotels, default or omission of any common or private carrier or any part thereof, or in arranging for the same, or the acts or omissions of any of the service providers including airlines, bus companies, restaurants, guides, speakers, attractions, or any person rendering service during the tour. The right is reserved to cancel or change touring schedules and programs including speakers, scholars, visits, guides, and other program components. The right is further retained to refuse to accept or to retain any group member whose acceptance or continued participation may impede the smooth operation of the tour to the detriment of other tour members. Enrollment in and payment for the tour, constitutes your acceptance of the Program Conditions and Statement of Responsibility. This contract shall be governed by the laws of the State of Israel.